



Photo ID Verification – Quick Reference

What to do if your application is flagged for Identification Review



Some applicants are required to complete an Identity Verification to keep our application and students' info secure. If you are required to complete an ID Verification, expect to receive an email from safe@safehighered.com and a text message from 888-617-2331 immediately after applying. This process only takes a photo ID and two minutes to complete.

What is S.A.F.E.?

SAFE is the identity verification software that we use to make sure that our applicants are legitimate and not using stolen information. For any record flagged for review, our applicants simply need to confirm their identity by uploading photos of themselves and an official photo ID through the official and secure links we provide.

Why do I need to do this?

Our verification process is to ensure that we have a safe and secure application for all of our applicants. This helps protect sensitive information for yourself and other students. **Your application will not be complete without ID verification.**

Why was my application flagged for verification?

Our identity verification system looks at several factors, and can sometimes be triggered by simple misspellings while completing our application. By completing a quick, two-minute ID verification you can keep your application moving forward while also helping us create a safe and secure application process for all of our students.

I'm not able to complete the Identification Verification...

Identify Verification is required for all applications that are flagged for ID Verification. If an applicant is unable to complete the process using photo uploads, they can instead schedule an in-person meeting with their admission counselor to verify their identity on campus. In this case they must bring an official photo ID with them to campus.

I can't find my verification link / my link isn't working?

Verification links are sent out on the day that students apply, emailed from safe@safehighered.com and texted from (888) 617-2331. Those links are only valid for a period of time before expiring. If a link is expired, you must request a new link by sending us an email at admissions@msudenver.edu or by calling us at 303-556-3058.

How do I submit my ID Verification?

1. Find one of the links sent to you when you applied
 - i. Emailed from safe@safehighered.com or texted from (888) 617-2331
2. Have an official photo ID ready and on-hand
 - i. Follow the prompts on the webpage to grant camera access and upload photos
 - ii. Three required photos: a selfie, and two pictures of your ID (front + back)
3. Make sure that photos are clear and well-lit
4. Allow for up to **5 business days** for your submission to be reviewed and approved

Once your ID verification is approved, you will receive a confirmation email that your application has been received. If any other info is needed, we will send you an email with instructions.

Contact Us

If you have any additional questions, concerns or issues, please reach out to us

Office of Admissions
admissions@msudenver.edu
303-556-3058