

Protocols for Student Noncompliance with Public Health Requirements
Fall 2021

In accordance with the University's [Communicable Disease Policy](#), and as articulated in communications to currently enrolled students, students are required to comply with particular health and safety expectations. Specifically, at this time, individuals on campus are expected to wear a face covering (mask and/or face shield) while indoors and to perform a daily health self-assessment prior to arrival.

If a student is observed out of compliance with stated expectations, the following protocols should be enacted by MSU Denver employees:

- **DO politely remind students of the requirements in a friendly and helpful demeanor**
"As a reminder, we all are required to wear face coverings when inside campus buildings."
- **DO share information with students about resources to help them be in compliance**
"If you forgot your mask today, you can pick one up for no cost at the Health Center in Plaza 150."
- **DO thank students for their compliance**
"Thank you for helping keep our community safe. We appreciate your willingness to follow the expectations."
NOTE: If a student was initially not in compliance but indicates a willingness to comply, and does so when asked, no further action is needed.
- **DO NOT engage in any sort of altercation with a student (or others) who expresses disagreement with the requirements. Walk away if the student becomes agitated.**
- **DO acknowledge any concerns AND communicate that individuals need to leave if they choose not to comply with the requirements.**

"I can hear that this is really important to you. To participate in campus-based activities such as class, a face covering is required."
"I can see that this is very frustrating to you. If you wish to participate in activities on campus, you will need to meet the requirements to do so."
- **DO NOT restrain or forcibly remove someone who is not in compliance with the requirements.**
- **DO follow up with the Dean of Students Office to [file an incident report](#) if a student refuses to comply with the requirements, and to share information if a student expresses distress or if other follow-up is warranted.**