

Seller Training 2021



COLORADO ROCKIES FOUNDATION



ABOUT THE 50/50 RAFFLE

- **Sarena Espinoza – Colorado Rockies Community Affairs Coordinator**
- **Nicole Thomas – MSU Denver Alumni Relations Coordinator**
- **Began in the 2018 season exclusively partnered with MSU Denver.**
- **Raised \$1.6 Million over the past 3 years**
- **50% of jackpot goes to the winner
50% goes to charity**
- **Benefits MSU Denver students and the Colorado Rockies Foundation**
- **Things are about to change....**

BIG CHANGES

One-Month Long Raffles

- 6 total raffles for the 2021 season
- Raffle starts on the 1st of the month and ends on the last day of the month

Early Bird prizes

- If a fan buys a raffle ticket during the first week of the month, not only will they be eligible to win the cash prize at the end of the month, but they will also be entered into a special drawing for Rockies autographed items.
 - One item per month

BIG CHANGES

Limited sellers

- No walking around
- Stationed at kiosks

Big online push

- Direct fans to ROCKIES5050.COM
- Use QR-Codes

Cash will no longer be accepted

- Touchless payment methods accepted
- Apple pay, Google pay, Samsung pay, and Tap
- American Express NOT accepted



The graphic is a vertical promotional poster for the Colorado Rockies Foundation 5050 Raffle. At the top, it features the Colorado Rockies logo and the text 'COLORADO ROCKIES FOUNDATION'. Below this is a large '5050' with a baseball and bat icon, and the word 'RAFFLE'. A central section has a yellow 'SCAN TO PLAY!' text with a yellow arrow pointing to a QR code. At the bottom, there are three numbered steps: '1 Scan code', '2 Buy raffle tickets', and '3 Win big for charity!'. To the left of these steps are the Colorado Rockies 'CR' logo and the 'MSU DENVER' logo. The website 'ROCKIES5050.COM' is at the very bottom. A black arrow points from the 'Big online push' section of the text to the QR code area of the graphic.

COLORADO ROCKIES FOUNDATION

5050 RAFFLE

SCAN TO PLAY!

1 Scan code

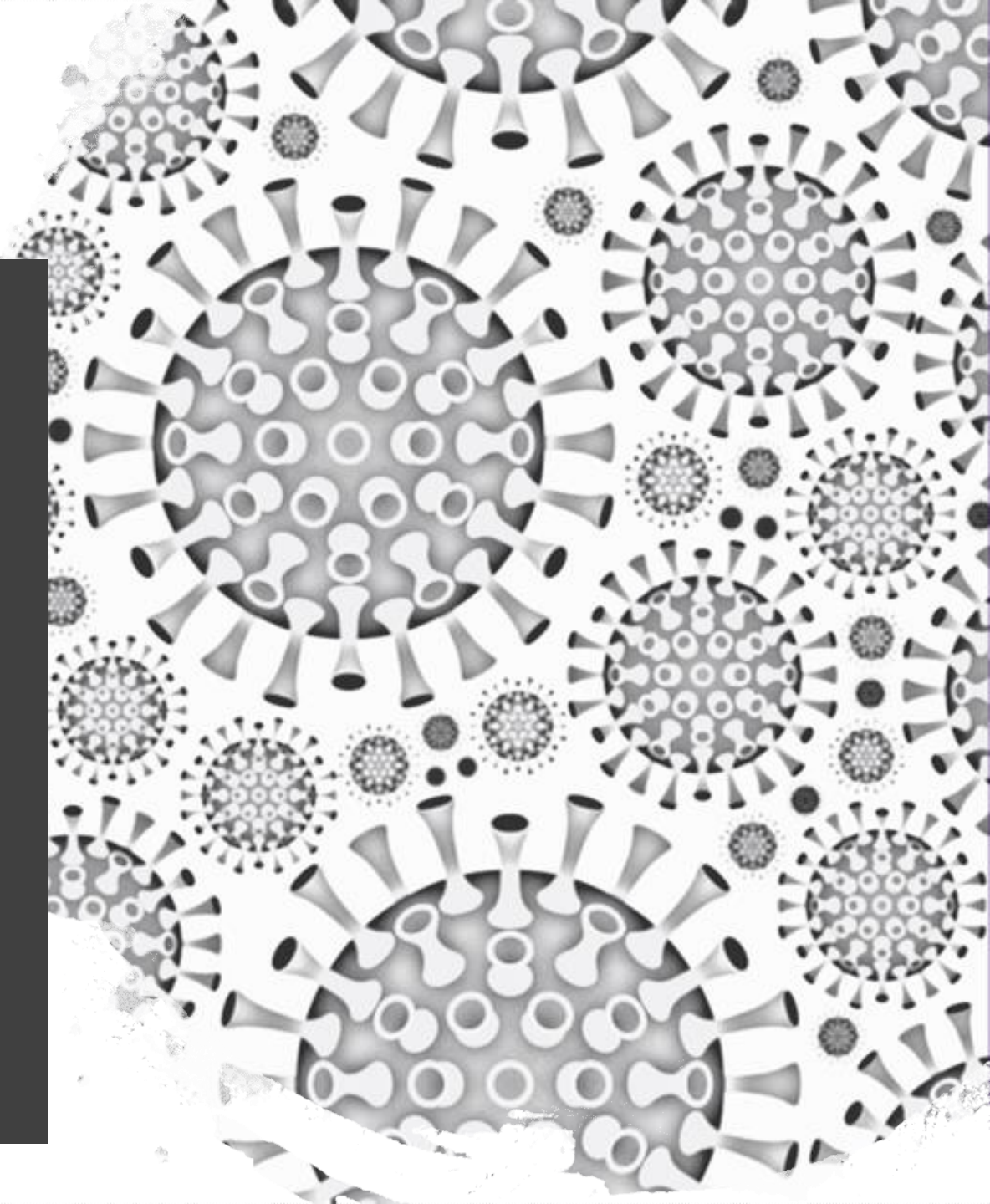
2 Buy raffle tickets

3 Win big for charity!

ROCKIES5050.COM

COVID-19 PROTOCOLS

- **Read Coors Field Health and Safety Protocol**
- **Mandatory Mask**
- **Fill out Health Questionnaire each day you volunteer**
 - **Emailed to you (check junk)**
- **Only 6 people in raffle room at a time**
- **Breaks only 15 mins**
- **Sanitize anything you touch**
- **No in-suite service**
 - **Beverages provided**
 - **Either box lunch or concession vouchers**



COVID-19 HEALTH SCREENING

1. CREATE ACCOUNT

Your Information

First Name

XXXXXX

Last Name

XXXXXX

Mobile

🇺🇸 303 303 3037

Email

email@email.com

Next

2. SCREENSHOT QR- CODE

Confirmation

COORS FIELD CONFIRMATION

You have completed your Coors Field Touchless Registration. Your QR Code is below and has also been sent to you



3. SCAN AT COORS FIELD



COVID-19 HEALTH SCREENING

1. CREATE ACCOUNT

Your Information

First Name
Last Name
Phone Number

Mobile

303 303 303 7

Email

email@email.com

Next

**PLEASE MAKE SURE YOU
READ THROUGH AND
ANSWER QUESTIONS
CAREFULLY**



2. SIGN IN AT COORS FIELD

First Name
Last Name
Phone Number



Welcome to Coors Field

March 08, 2021 05:36:27 PM
10.0.0.0

GROUND RULES

- Stay in assigned sections
- NO WALKING AROUND
- 15- min breaks
- No eating at concessions until after shift
- No drinking alcohol
- Lost badges = \$10 Cash
- Never tolerate any sort of harassment
- Contact Sarena immediately with any issues

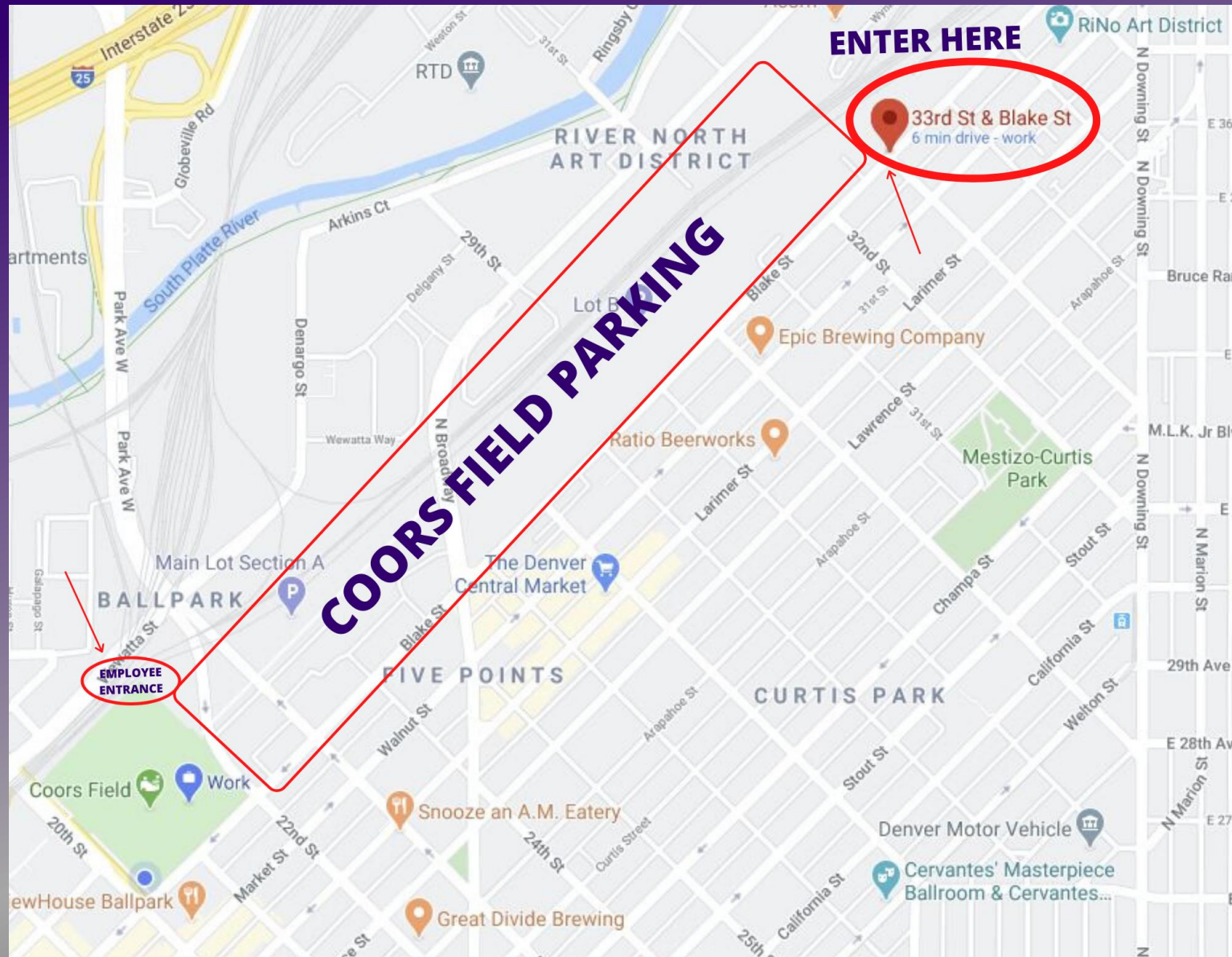


DRESS CODE



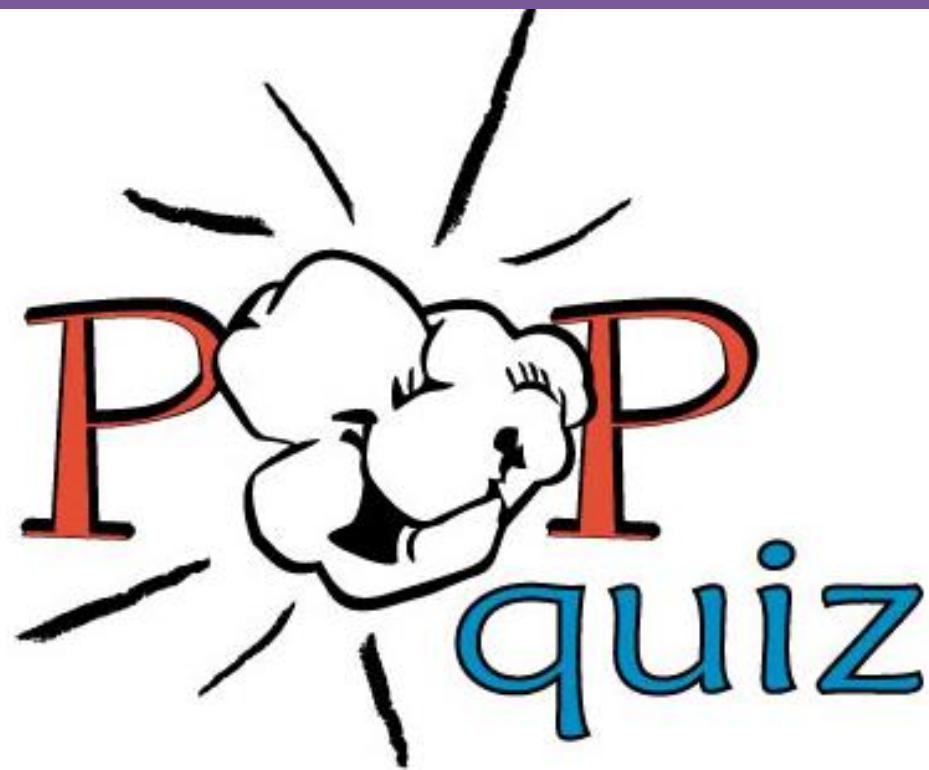
- **Mandatory Masks!**
- Must be **MSU Denver**, **Rockies**, or disposable provided
- **Pants are encouraged (without holes)**
- If shorts are worn, must be athletic shorts and longer than the aprons
- **Close-toed shoes no sandals**
- All hats must be **MSU Denver** or **Rockies**
- Always worn frontwards
- **Red**, **Blue**, or **Purple** shirt worn underneath apron
- **NO OTHER MLB TEAMS**

PARKING



GETTING TO THE RAFFLE ROOM





**Q: What level is the Raffle
Room located on?**

A: 3rd Floor – Suite Level

CHECK – IN



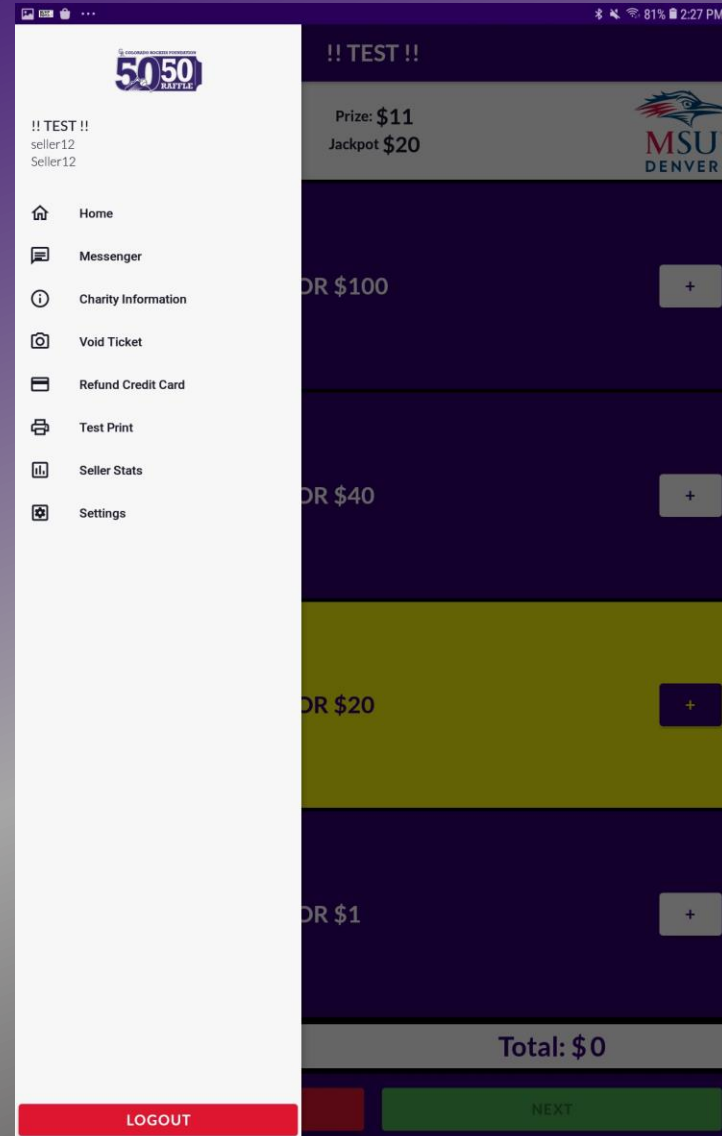
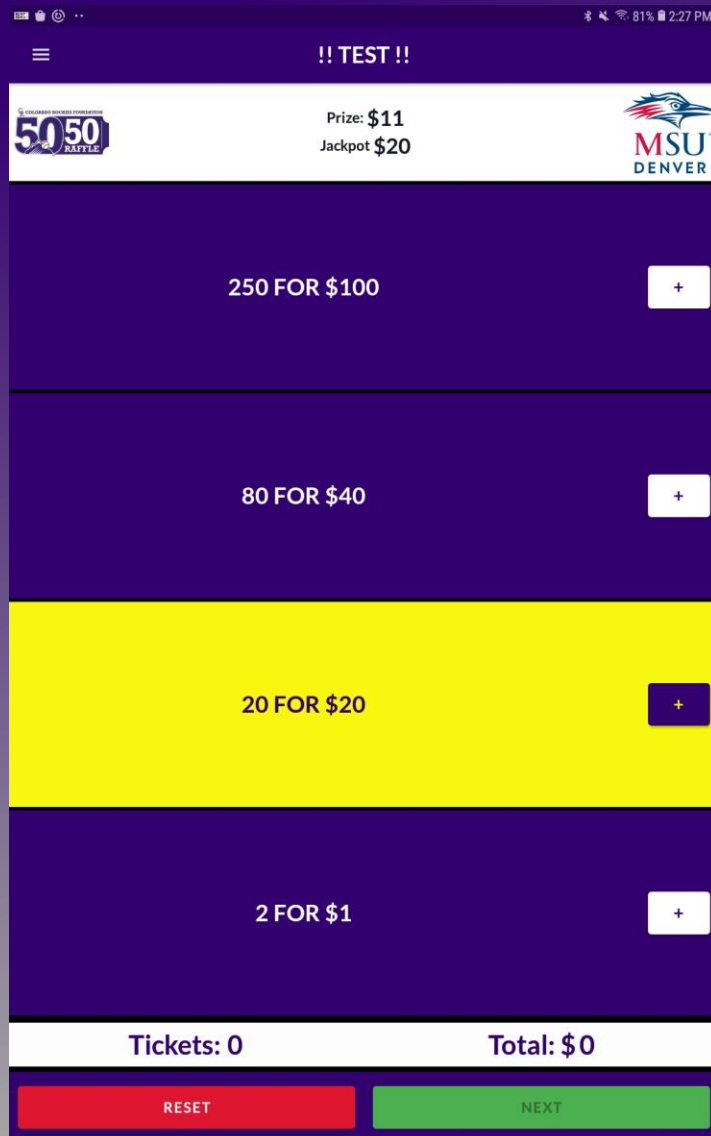
THE DEVICES



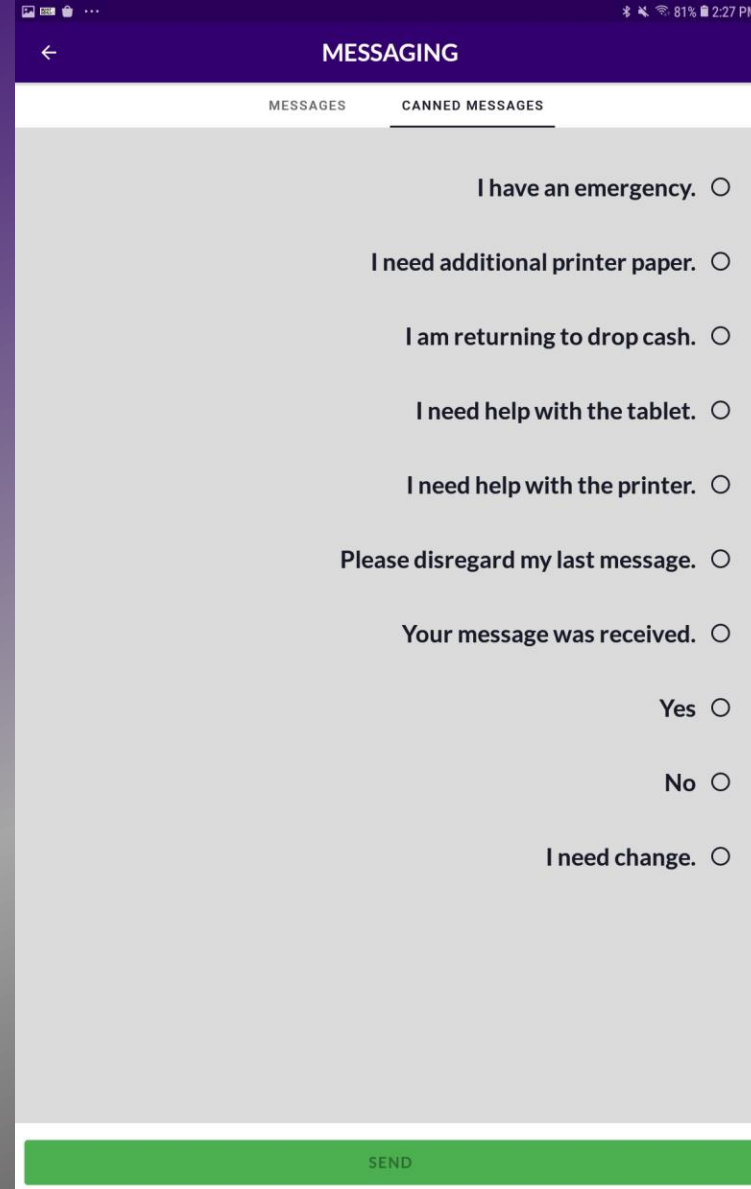
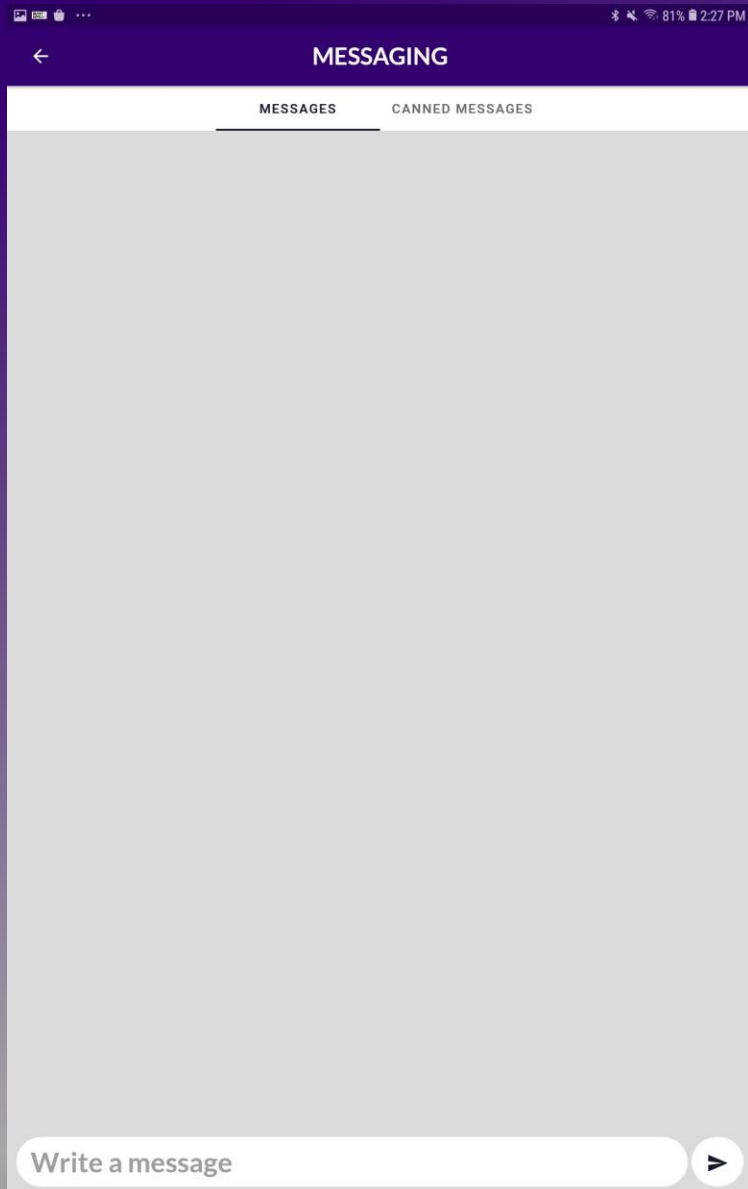
LOGGING IN



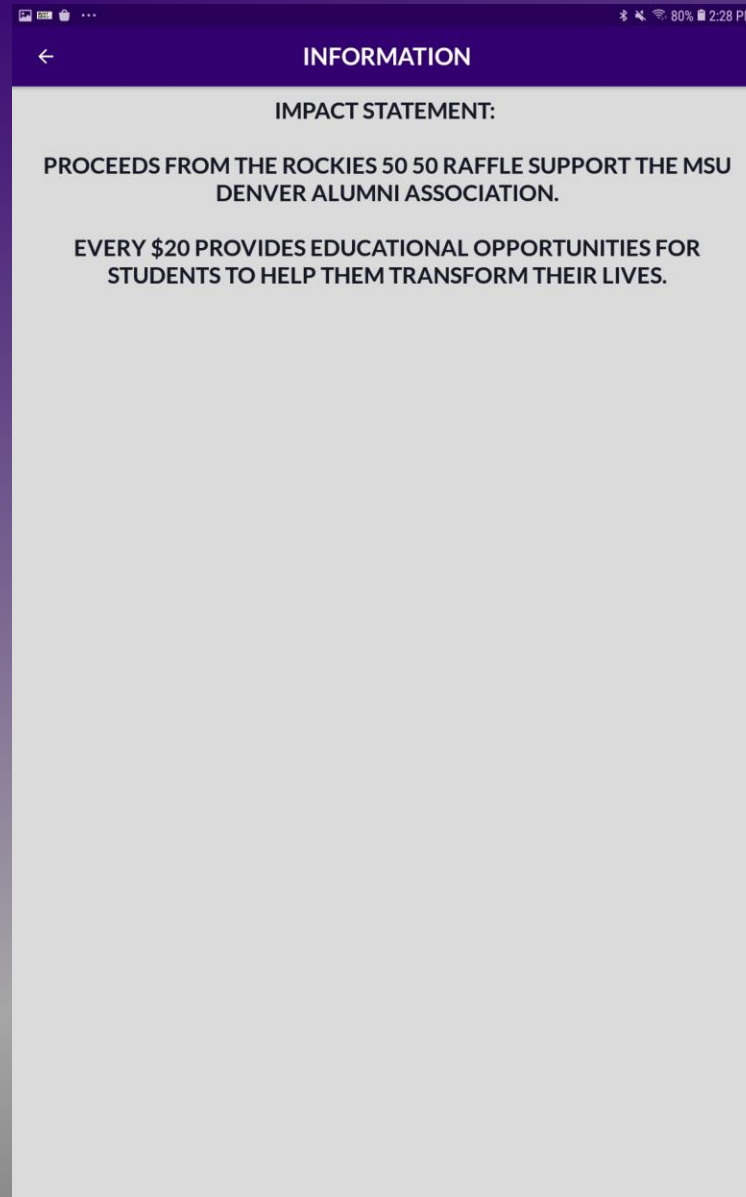
SYSTEM CAPABILITIES



MESSAGING



CHARITY INFORMATION




VOID TICKET

80% 2:28 PM

←

VOID TICKET

↻



50/50 Raffle

92327281
92327282
92327283

Barcode

INCLUDE BOTH THE BARCODE AND THE TICKET NUMBER.

TAKE PHOTO

UPLOAD PHOTO

WHAT IS A VOID TICKET?

Basically.....
an **ACCIDENT**



To avoid the OOPS....

- Make sure you press reset before every transaction
- Confirm with the fan their ticket purchase
- Last chance to upsell and get them to buy a larger amount

Ex.

"Are you sure you don't want to buy in at a better value? This raffle is going to be HUGE and you don't want to miss out on a chance to win THOUSANDS OF DOLLARS!"

IMPORTANT:
ALL VOIDS LEGALLY
MUST BE TURNED INTO
RAFFLE MANAGER AT
THE END OF THE SHIFT!

REFUND CREDIT CARD

HOME

5050
RAFFLE

PRIZE: \$50000
Jackpot: \$100000

MSU
DENVER

250 Tickets \$100	<div>0</div> <div>RESET</div>
80 Tickets \$40	<div>0</div> <div>RESET</div>
20 Tickets \$20	<div>0</div> <div>RESET</div>
5 Tickets \$10	<div>0</div> <div>RESET</div>

Tickets: 0

Total: \$0

RESET

NEXT

98.0%

0

TEST PRINT AND TEARING PAPER



SELLER STATS

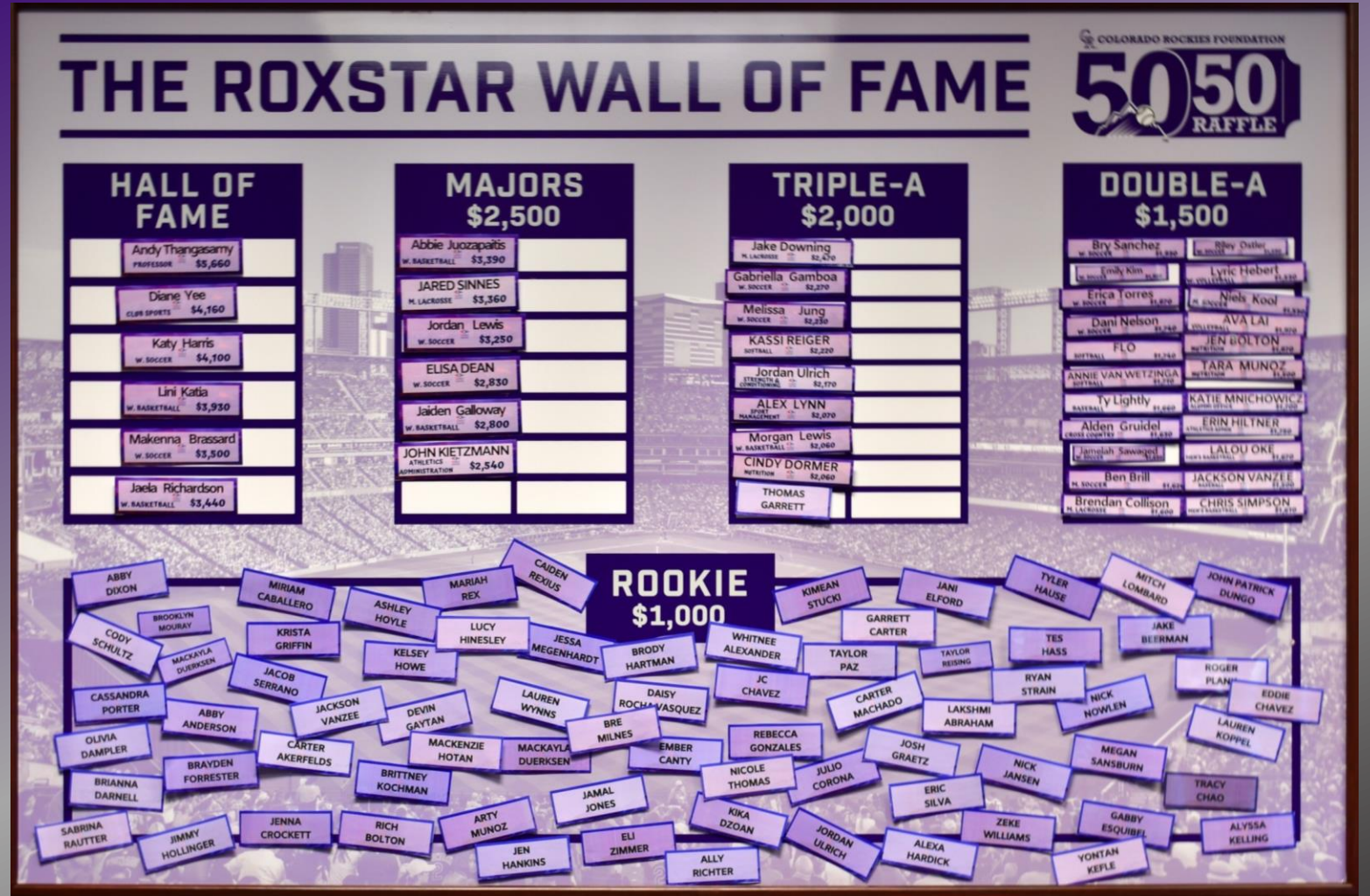
SELLER STATS

RANK		OTHER SELLERS	
0th		1. selle	\$2
		2. selle	\$1
		3. selle	\$1

TOTALS		
TRANSACTIONS		TOTAL
CASH	0	\$0
CREDIT	1	\$1
TOTAL	1	\$1

PRICE POINTS		
TRANSACTIONS		TOTAL
2 FOR \$1	1	\$1

DYNAMIC PRICE POINTS		
TRANSACTIONS		TOTAL
-	-	-



CC TRANSACTION



CC TRANSACTION

!! TEST !!

50 50
POWERBALL

Prize: \$11
Jackpot: \$20

MSU
DENVER

250 FOR \$100

80 FOR \$40

20 FOR \$20

2 FOR \$1

Tickets: 1 Total: \$ 100

RESET NEXT

PAYMENT TYPE

CREDIT

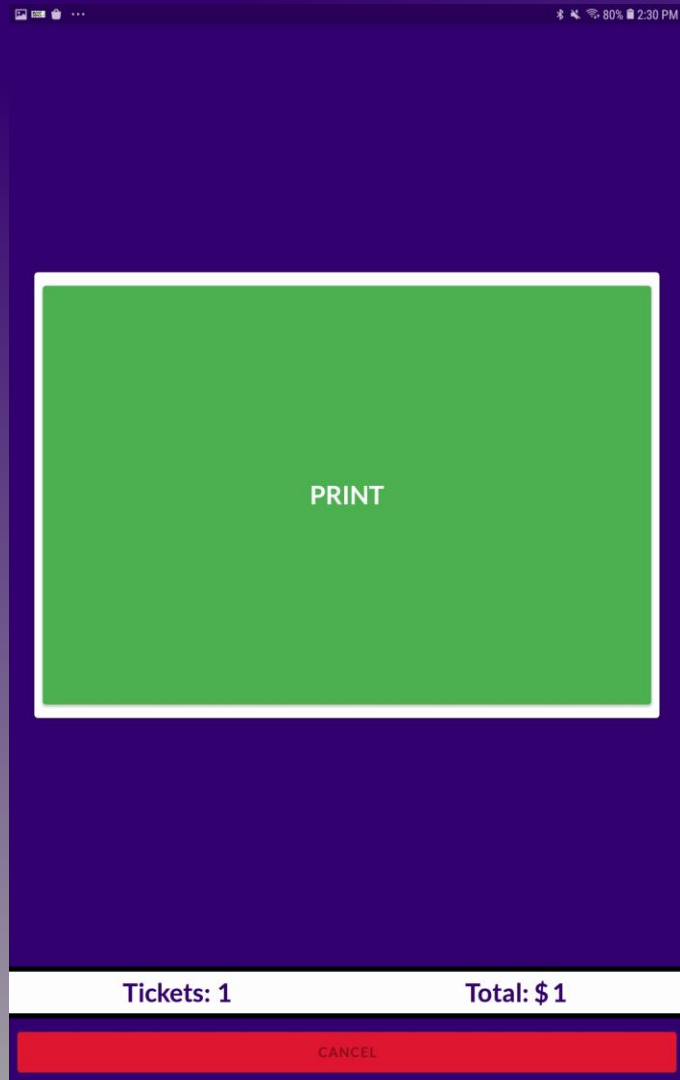
Tickets: 1 Total: \$ 100

CANCEL

\$100

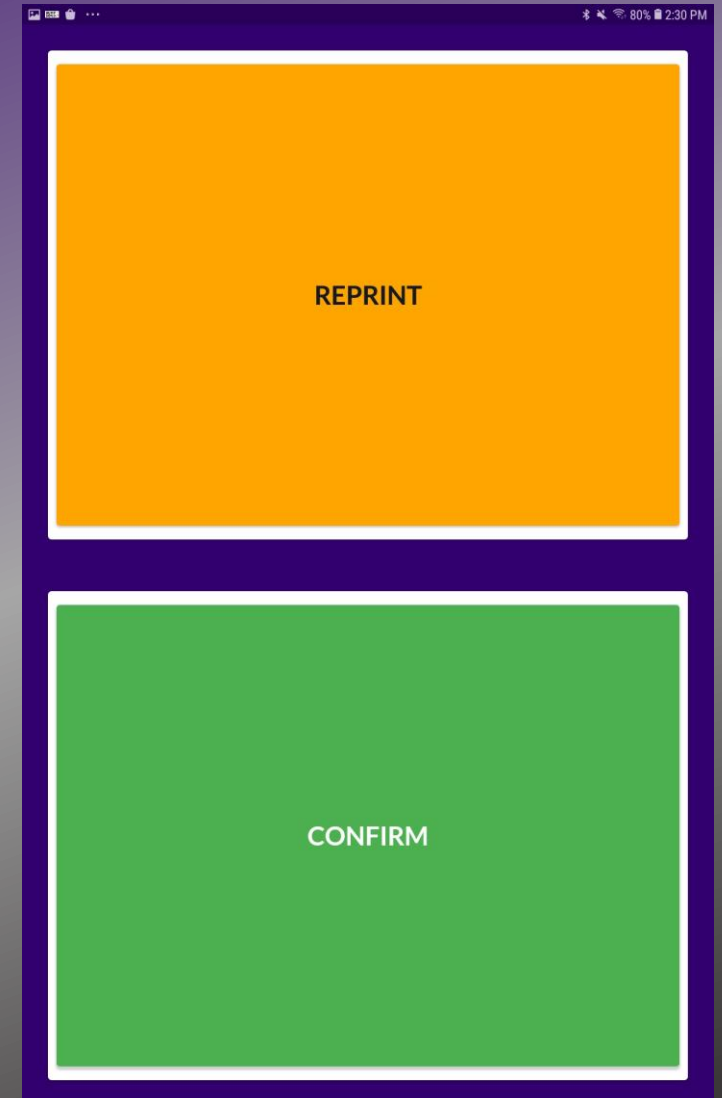
Tap, Insert, or Swipe

CC TRANSACTION



IMPORTANT NOTES:

- Do NOT press confirm until full and complete ticket is the fans hand
- If you run out of paper, there is a jam, or you just tear the ticket bad, use the REPRINT button
- REPRINT: Deletes old numbers and generates new ones
- Once CONFIRM is pressed there is no going back to that screen



PAPER JAM?

REPLACEING PAPER



TABLET FREEZING?

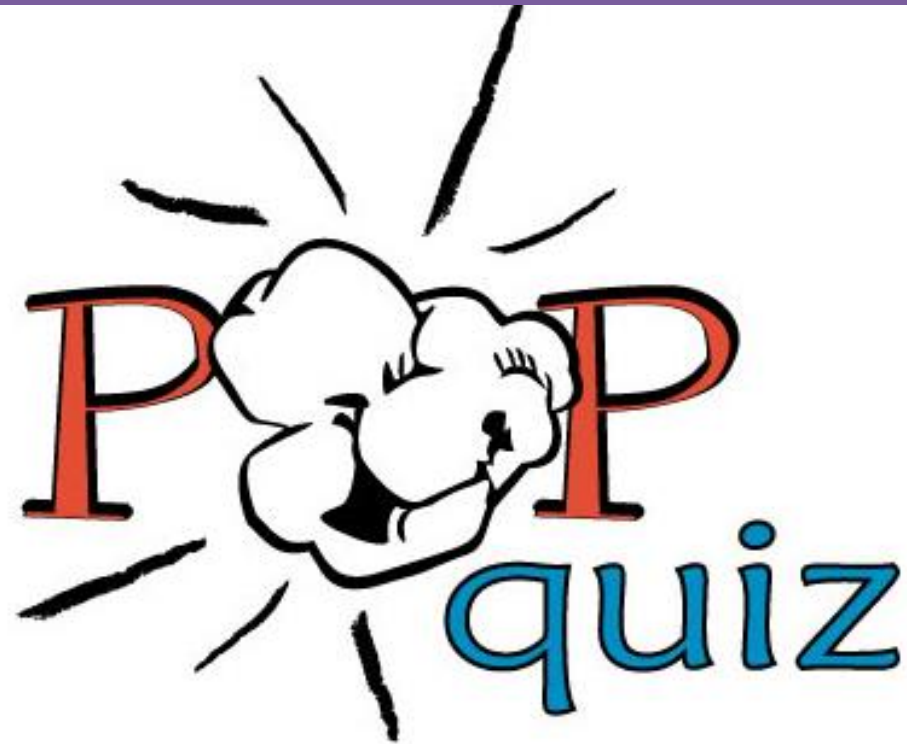
STEP 1:

**PRESS THIS ICON ON THE
BOTTOM LEFT OF THE TABLE**



STEP 2:

- AT THE BOTTOM OF THE SCREEN SELECT **CLOSE ALL**
- THAT WILL FORCED CLOSE ALL APPS
- RESIGN INTO THE BUMP 50/50 APP AND RESTART THE TRANSACTION



Q: WHEN DOES YOUR SHIFT END?

A: AFTER THE 7TH INNING

**A: 3 OUTS AFTER THEY PLAY TAKE
ME OUT TO THE BALL GAME**

**A: AFTER THE RAFFLE MANAGER
SENDS YOU A MESSAGE TO COME
BACK TO THE RAFFLE ROOM**

EXPECTATIONS



**Take pride in
the way you
represent
yourself,
MSU Denver,
and the
Rockies**

**Be on time
Be respectful
Act responsibly
Be prepared to
work entire
shift**

**Follow the
rules, HAVE
FUN and
raise money
for your
teams!**





THANK YOU VOLUNTEERS!



QUESTIONS?