

Key Contacts

Here are some frequently used telephone numbers and websites if you need more information about any of the benefits we offer.

Health Insurance

Anthem Blue Cross and Blue Shield

- BlueAdvantage Point of Service Plan (HMO/POS)
- PRIME Blue Priority Plan (PPO) and – Custom Plus Health Plan
- Blue Priority HMO Plan
- High Deductible Health Plan

Phone: 1-800-542-9402

Web: www.anthem.com

Future Moms

Phone: 1-800-828-5891

24/7 NurseLine

Phone: 1-800-337-4770

LiveHealth Online

Phone: 1-855-603-7985

Prescription Drug Benefit

Express Scripts Mail Order

Phone: 1-866-297-1011

Accredo (Specialty Drugs)

Phone: 1-800-870-6419

Paladina Health

Phone: 866-808-6005

Web: www.paladinahealth.com/enroll

DispatchHealth

Phone: 303-500-1518

Web: www.dispatchhealth.com

Dental Insurance

Anthem Blue Cross and Blue Shield

Phone: 1-844-729-1565

Web: www.anthem.com

Vision Insurance

Anthem Blue Cross and Blue Shield

Phone: 1-866-723-0515

Web: www.anthem.com

Basic Term Life Insurance and Voluntary Term Life

Anthem Life Insurance Company

Phone: 1-866-594-0516

Web: www.anthem.com

Voluntary Accidental Death and Dismemberment Insurance

Mutual of Omaha

Insurance Company

Phone: 1-800-524-2324

Web: www.mutualofomaha.com

Flexible Spending Accounts

24HourFlex

(Except Fort Lewis College)

Phone: 1-800-651-4855

Web: www.24hourflex.com

Email: info@24hourflex.com

Participant Web:

participant.24hourflex.com

Frederick, Zink & Associates

(Fort Lewis College only)

Phone: 970-247-0506

Web: www.durangocpas.com

Long-Term Disability Insurance

Standard Insurance Company

Phone: 1-800-368-1135

Web: www.standard.com

Colorado State Employee Assistance Program

C-SEAP

Phone: 303-866-4314

Toll Free: 1-800-821-8154

Web: www.colorado.gov/c-seap

Travel Accident Insurance

Chubb

Phone: 800-243-6124

Email: ops@europassistance-usa.com

Web: www.acetravelassistance.com

Participant Advocate Link (P.A.L.)

Gallagher

Phone: 303-889-2692 or

1-800-943-0650

Fax: 303-889-2693

Email: PAL_GBI@ajg.com

COBRA Coverage

24Hour Flex

Phone: 1-800-651-4855

Email: cobra@24hourflex.com

Participant Web: 24hourflex.com/

employee-landing-page/cobra/