

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>Average All Statements (1-48)</b>													
17%	32.2%	34.7%	10.5%	5.7%	3.44 (411)	Overall	(411)	4.02	41.2%	30.2%	21.5%	3.6%	3.5%
27.4%	33.3%	28.1%	5.5%	5.6%	3.71 (82)	Freshman	(82)	4.21	51.9%	25.7%	17.1%	2.3%	3%
14.5%	31.9%	35.7%	10.7%	7.2%	3.36 (87)	Sophomore	(87)	3.97	41.3%	28.4%	21.4%	3.8%	5%
19.7%	32.7%	32.2%	10.9%	4.5%	3.52 (108)	Junior	(108)	4.12	44.8%	31.2%	18.5%	2.5%	3%
11.5%	31.4%	38.9%	12.5%	5.6%	3.31 (134)	Senior	(134)	3.88	33.4%	32.9%	25.7%	4.9%	3.2%
<b>1. Registration Process</b>													
21.9%	39.9%	21.2%	11.9%	5.1%	3.61 (311)	Overall	(309)	4.40	58.3%	28.8%	9.4%	1.6%	1.9%
28.6%	25%	30.4%	14.3%	1.8%	3.64 (56)	Freshman	(57)	4.42	64.9%	21.1%	7%	5.3%	1.8%
12.3%	38.5%	23.1%	18.5%	7.7%	3.29 (65)	Sophomore	(63)	4.27	49.2%	36.5%	9.5%	1.6%	3.2%
25.3%	44%	17.3%	8%	5.3%	3.76 (75)	Junior	(75)	4.51	65.3%	22.7%	10.7%	0%	1.3%
21.7%	45.2%	18.3%	9.6%	5.2%	3.69 (115)	Senior	(114)	4.39	55.3%	32.5%	9.6%	0.9%	1.8%
<b>2. Variety of Courses</b>													
21.5%	43.3%	20.8%	10.3%	4.2%	3.68 (312)	Overall	(313)	4.53	63.6%	31%	2.6%	0.6%	2.2%
26.3%	50.9%	17.5%	1.8%	3.5%	3.95 (57)	Freshman	(58)	4.57	67.2%	27.6%	1.7%	1.7%	1.7%
24.6%	41.5%	18.5%	9.2%	6.2%	3.69 (65)	Sophomore	(65)	4.57	73.8%	18.5%	3.1%	0%	4.6%
24%	49.3%	14.7%	9.3%	2.7%	3.83 (75)	Junior	(75)	4.64	69.3%	28%	1.3%	0%	1.3%
15.7%	36.5%	27.8%	15.7%	4.3%	3.43 (115)	Senior	(115)	4.42	52.2%	41.7%	3.5%	0.9%	1.7%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied				Very Important	Important	Neutral	Unimportant	Very Unimportant	
<b>3. Availability of Courses</b>													
7.1%	32.2%	28%	23.2%	9.6%	3.04 (311)	Overall	(312)	4.63	73.7%	21.2%	2.2%	0.3%	2.6%
12.5%	33.9%	33.9%	17.9%	1.8%	3.38 (56)	Freshman	(57)	4.60	73.7%	19.3%	3.5%	0%	3.5%
7.7%	27.7%	24.6%	29.2%	10.8%	2.92 (65)	Sophomore	(65)	4.66	81.5%	12.3%	1.5%	0%	4.6%
8%	33.3%	28%	20%	10.7%	3.08 (75)	Junior	(75)	4.69	73.3%	25.3%	0%	0%	1.3%
3.5%	33%	27%	24.3%	12.2%	2.91 (115)	Senior	(115)	4.59	69.6%	24.3%	3.5%	0.9%	1.7%

<b>4. Variety of Majors</b>													
26.6%	41.4%	21.7%	8.9%	1.3%	3.83 (304)	Overall	(308)	4.26	50.6%	30.8%	14%	2.9%	1.6%
31.6%	38.6%	12.3%	14%	3.5%	3.81 (57)	Freshman	(58)	4.53	67.2%	24.1%	3.4%	5.2%	0%
25.4%	38.1%	19%	15.9%	1.6%	3.70 (63)	Sophomore	(64)	4.31	59.4%	25%	7.8%	3.1%	4.7%
25.7%	47.3%	24.3%	2.7%	0%	3.96 (74)	Junior	(74)	4.09	41.9%	32.4%	21.6%	1.4%	2.7%
25.5%	40.9%	26.4%	6.4%	0.9%	3.84 (110)	Senior	(112)	4.20	42.9%	36.6%	17.9%	2.7%	0%

<b>5. Class Size - Within Major</b>													
36.5%	44.3%	12.5%	4.7%	2%	4.08 (296)	Overall	(306)	4.25	50.7%	32.4%	11.8%	2.3%	2.9%
35.4%	43.8%	16.7%	4.2%	0%	4.10 (48)	Freshman	(56)	4.29	51.8%	30.4%	14.3%	1.8%	1.8%
35.5%	40.3%	16.1%	3.2%	4.8%	3.98 (62)	Sophomore	(64)	4.33	56.3%	26.6%	14.1%	0%	3.1%
41.3%	38.7%	13.3%	6.7%	0%	4.15 (75)	Junior	(75)	4.32	57.3%	26.7%	9.3%	4%	2.7%
34.2%	50.5%	8.1%	4.5%	2.7%	4.09 (111)	Senior	(111)	4.15	42.3%	40.5%	10.8%	2.7%	3.6%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>6. Class Size - General Education Courses</b>													
23.5%	38.6%	28.1%	6%	3.9%	3.72 (285)	Overall	(294)	3.92	34.7%	33.7%	22.8%	6.5%	2.4%
29.1%	34.5%	25.5%	7.3%	3.6%	3.78 (55)	Freshman	(57)	4.12	47.4%	28.1%	17.5%	3.5%	3.5%
25.8%	37.1%	27.4%	3.2%	6.5%	3.73 (62)	Sophomore	(63)	3.98	39.7%	31.7%	20.6%	3.2%	4.8%
25.4%	31.3%	31.3%	10.4%	1.5%	3.69 (67)	Junior	(68)	3.90	35.3%	29.4%	25%	10.3%	0%
17.8%	46.5%	27.7%	4%	4%	3.70 (101)	Senior	(106)	3.78	24.5%	40.6%	25.5%	7.5%	1.9%
<b>7. Study Abroad Programs</b>													
13%	24.7%	50%	6.2%	6.2%	3.32 (146)	Overall	(199)	3.53	22.1%	28.6%	35.2%	8%	6%
15.4%	23.1%	42.3%	7.7%	11.5%	3.23 (26)	Freshman	(38)	3.82	34.2%	26.3%	28.9%	7.9%	2.6%
17.1%	20%	54.3%	5.7%	2.9%	3.43 (35)	Sophomore	(44)	3.66	20.5%	34.1%	38.6%	4.5%	2.3%
18.8%	40.6%	34.4%	6.3%	0%	3.72 (32)	Junior	(45)	3.62	22.2%	40%	24.4%	4.4%	8.9%
5.7%	18.9%	60.4%	5.7%	9.4%	3.06 (53)	Senior	(72)	3.24	16.7%	19.4%	43.1%	12.5%	8.3%
<b>8. Undergraduate Research Opportunities</b>													
8.7%	21.5%	47.2%	11.3%	11.3%	3.05 (195)	Overall	(229)	3.96	33.6%	32.8%	30.1%	2.6%	0.9%
15.6%	28.1%	46.9%	0%	9.4%	3.41 (32)	Freshman	(39)	4.15	48.7%	25.6%	20.5%	2.6%	2.6%
10%	22.5%	45%	7.5%	15%	3.05 (40)	Sophomore	(48)	4.10	41.7%	29.2%	27.1%	2.1%	0%
10.9%	21.7%	41.3%	17.4%	8.7%	3.09 (46)	Junior	(52)	4.08	32.7%	44.2%	21.2%	1.9%	0%
3.9%	18.2%	51.9%	14.3%	11.7%	2.88 (77)	Senior	(90)	3.72	23.3%	31.1%	41.1%	3.3%	1.1%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>9. Online Courses</b>													
16.3%	32.6%	32.6%	10.7%	7.7%	3.39 (233)	Overall	(259)	3.85	34.7%	28.6%	27%	5.8%	3.9%
21.4%	28.6%	42.9%	4.8%	2.4%	3.62 (42)	Freshman	(45)	3.89	35.6%	24.4%	33.3%	6.7%	0%
15.6%	35.6%	26.7%	11.1%	11.1%	3.33 (45)	Sophomore	(52)	3.65	32.7%	15.4%	42.3%	3.8%	5.8%
15.5%	41.4%	27.6%	6.9%	8.6%	3.48 (58)	Junior	(63)	4.13	42.9%	36.5%	14.3%	3.2%	3.2%
14.8%	27.3%	34.1%	15.9%	8%	3.25 (88)	Senior	(99)	3.75	30.3%	32.3%	24.2%	8.1%	5.1%

<b>10. Distance-learning Programs</b>													
11.4%	17.9%	60.2%	7.3%	3.3%	3.27 (123)	Overall	(169)	3.47	20.7%	25.4%	39.6%	8.9%	5.3%
22.2%	14.8%	55.6%	3.7%	3.7%	3.48 (27)	Freshman	(34)	3.76	29.4%	32.4%	26.5%	8.8%	2.9%
17.4%	13%	69.6%	0%	0%	3.48 (23)	Sophomore	(31)	3.45	19.4%	25.8%	41.9%	6.5%	6.5%
12%	24%	48%	8%	8%	3.24 (25)	Junior	(36)	3.75	30.6%	27.8%	30.6%	8.3%	2.8%
2.1%	18.8%	64.6%	12.5%	2.1%	3.06 (48)	Senior	(68)	3.19	11.8%	20.6%	50%	10.3%	7.4%

<b>11. New Student Orientation Process</b>													
16.8%	32.8%	29.6%	13.6%	7.2%	3.38 (250)	Overall	(276)	3.89	36.2%	31.5%	22.1%	5.4%	4.7%
25.9%	37%	22.2%	5.6%	9.3%	3.65 (54)	Freshman	(56)	4.29	60.7%	17.9%	14.3%	3.6%	3.6%
14.3%	28.6%	30.4%	19.6%	7.1%	3.23 (56)	Sophomore	(60)	3.80	30%	36.7%	20%	10%	3.3%
21.1%	31.6%	22.8%	19.3%	5.3%	3.44 (57)	Junior	(62)	3.95	35.5%	33.9%	24.2%	3.2%	3.2%
9.6%	33.7%	38.6%	10.8%	7.2%	3.28 (83)	Senior	(98)	3.68	26.5%	34.7%	26.5%	5.1%	7.1%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

					Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied						Very Important	Important	Neutral	Unimportant	Very Unimportant
<b>12. First-year Success Program</b>																			
14.8%	25.2%	40.6%	11%	8.4%	3.27	(155)	Overall	(206)	3.85	37.9%	24.3%	28.2%	4.4%	5.3%					
25.6%	25.6%	35.9%	7.7%	5.1%	3.59	(39)	Freshman	(47)	4.17	57.4%	12.8%	23.4%	2.1%	4.3%					
23.5%	23.5%	32.4%	5.9%	14.7%	3.35	(34)	Sophomore	(44)	3.75	38.6%	22.7%	20.5%	11.4%	6.8%					
10.7%	35.7%	25%	17.9%	10.7%	3.18	(28)	Junior	(44)	4.14	43.2%	29.5%	25%	2.3%	0%					
3.7%	20.4%	57.4%	13%	5.6%	3.04	(54)	Senior	(71)	3.52	21.1%	29.6%	38%	2.8%	8.5%					
<b>13. Honors Programs</b>																			
14.5%	18.2%	55.3%	8.2%	3.8%	3.31	(159)	Overall	(217)	3.83	30.9%	28.6%	35.5%	2.8%	2.3%					
16.7%	33.3%	43.3%	3.3%	3.3%	3.57	(30)	Freshman	(41)	4.24	48.8%	31.7%	17.1%	0%	2.4%					
13.3%	13.3%	63.3%	6.7%	3.3%	3.27	(30)	Sophomore	(46)	3.80	30.4%	30.4%	30.4%	6.5%	2.2%					
20%	20%	45.7%	8.6%	5.7%	3.40	(35)	Junior	(51)	4.04	39.2%	25.5%	35.3%	0%	0%					
10.9%	12.5%	62.5%	10.9%	3.1%	3.17	(64)	Senior	(79)	3.49	16.5%	27.8%	48.1%	3.8%	3.8%					
<b>14. Academic Enrichment Centers</b>																			
12.2%	28.7%	45.2%	10.1%	3.7%	3.36	(188)	Overall	(227)	3.92	35.2%	30.4%	27.8%	4%	2.6%					
22.2%	36.1%	30.6%	5.6%	5.6%	3.64	(36)	Freshman	(43)	4.21	51.2%	27.9%	14%	4.7%	2.3%					
20%	25%	42.5%	10%	2.5%	3.50	(40)	Sophomore	(49)	4.04	46.9%	20.4%	24.5%	6.1%	2%					
13.6%	31.8%	40.9%	11.4%	2.3%	3.43	(44)	Junior	(55)	4.02	36.4%	36.4%	21.8%	3.6%	1.8%					
1.5%	25%	57.4%	11.8%	4.4%	3.07	(68)	Senior	(80)	3.61	18.8%	33.8%	41.3%	2.5%	3.8%					

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>15. Leadership Programs</b>													
11.1%	29.8%	45.6%	9.4%	4.1%	3.35 (171)	Overall	(218)	3.78	28%	33%	30.7%	5%	3.2%
18.2%	30.3%	36.4%	9.1%	6.1%	3.45 (33)	Freshman	(41)	4.10	48.8%	22%	22%	4.9%	2.4%
11.1%	25%	50%	8.3%	5.6%	3.28 (36)	Sophomore	(48)	3.69	27.1%	31.3%	29.2%	8.3%	4.2%
15.4%	43.6%	33.3%	7.7%	0%	3.67 (39)	Junior	(52)	4.02	32.7%	40.4%	25%	0%	1.9%
4.8%	23.8%	55.6%	11.1%	4.8%	3.13 (63)	Senior	(77)	3.49	14.3%	35.1%	40.3%	6.5%	3.9%
<b>16. Volunteer Opportunities</b>													
16.7%	42.5%	32.5%	5.3%	3.1%	3.64 (228)	Overall	(257)	3.81	29.2%	37.4%	23%	6.6%	3.9%
27.3%	45.5%	20.5%	2.3%	4.5%	3.89 (44)	Freshman	(48)	4.15	41.7%	37.5%	16.7%	2.1%	2.1%
19.1%	38.3%	38.3%	4.3%	0%	3.72 (47)	Sophomore	(54)	3.69	25.9%	33.3%	27.8%	9.3%	3.7%
18.8%	39.6%	31.3%	6.3%	4.2%	3.63 (48)	Junior	(58)	4.03	37.9%	36.2%	20.7%	1.7%	3.4%
9%	44.9%	36%	6.7%	3.4%	3.49 (89)	Senior	(97)	3.59	19.6%	40.2%	24.7%	10.3%	5.2%
<b>17. Internships</b>													
16.4%	26.3%	37.1%	14.6%	5.6%	3.33 (213)	Overall	(255)	4.34	53.7%	30.6%	12.9%	1.6%	1.2%
25%	34.4%	31.3%	6.3%	3.1%	3.72 (32)	Freshman	(42)	4.36	52.4%	31%	16.7%	0%	0%
11.9%	16.7%	54.8%	11.9%	4.8%	3.19 (42)	Sophomore	(54)	4.24	57.4%	18.5%	18.5%	1.9%	3.7%
15.2%	26.1%	41.3%	17.4%	0%	3.39 (46)	Junior	(59)	4.51	57.6%	35.6%	6.8%	0%	0%
16.1%	28%	29%	17.2%	9.7%	3.24 (93)	Senior	(100)	4.29	50%	34%	12%	3%	1%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>18. Service Learning</b>													
12.7%	23.6%	49.7%	9.6%	4.5%	3.31 (157)	Overall	(196)	3.88	33.2%	28.6%	33.2%	3.1%	2%
24.1%	41.4%	24.1%	3.4%	6.9%	3.72 (29)	Freshman	(37)	4.11	40.5%	35.1%	21.6%	0%	2.7%
12.1%	24.2%	54.5%	6.1%	3%	3.36 (33)	Sophomore	(41)	3.78	31.7%	24.4%	36.6%	4.9%	2.4%
19.4%	19.4%	48.4%	9.7%	3.2%	3.42 (31)	Junior	(41)	4.17	41.5%	34.1%	24.4%	0%	0%
4.7%	17.2%	59.4%	14.1%	4.7%	3.03 (64)	Senior	(77)	3.66	26%	24.7%	41.6%	5.2%	2.6%
<b>19. Admissions Office</b>													
15.3%	38.3%	26.8%	13.2%	6.4%	3.43 (295)	Overall	(297)	4.29	49.8%	35.4%	11.1%	1.7%	2%
28.8%	42.3%	15.4%	7.7%	5.8%	3.81 (52)	Freshman	(54)	4.57	70.4%	20.4%	7.4%	0%	1.9%
10.2%	39%	33.9%	11.9%	5.1%	3.37 (59)	Sophomore	(59)	4.17	39%	49.2%	6.8%	0%	5.1%
13.9%	30.6%	31.9%	16.7%	6.9%	3.28 (72)	Junior	(72)	4.19	43.1%	38.9%	13.9%	2.8%	1.4%
12.5%	41.1%	25%	14.3%	7.1%	3.38 (112)	Senior	(112)	4.29	50%	33%	13.4%	2.7%	0.9%
<b>20. Registrar's Office</b>													
17.1%	39.7%	27.5%	9.1%	6.6%	3.52 (287)	Overall	(295)	4.24	47.5%	35.6%	13.6%	0.3%	3.1%
34%	38%	18%	2%	8%	3.88 (50)	Freshman	(54)	4.37	59.3%	25.9%	11.1%	0%	3.7%
14%	43.9%	28.1%	8.8%	5.3%	3.53 (57)	Sophomore	(57)	4.14	38.6%	43.9%	14%	0%	3.5%
12.9%	40%	31.4%	10%	5.7%	3.44 (70)	Junior	(73)	4.16	42.5%	37%	17.8%	0%	2.7%
13.6%	38.2%	29.1%	11.8%	7.3%	3.39 (110)	Senior	(111)	4.28	49.5%	35.1%	11.7%	0.9%	2.7%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied			Very Important	Important	Neutral	Unimportant	Very Unimportant		
<b>21. Financial Aid</b>													
17.9%	27.7%	25.9%	19.3%	9.1%	3.26 (274)	Overall	(285)	4.61	72.6%	18.9%	6.3%	0.7%	1.4%
30.8%	28.8%	21.2%	7.7%	11.5%	3.60 (52)	Freshman	(56)	4.73	78.6%	17.9%	1.8%	1.8%	0%
13.3%	25%	26.7%	25%	10%	3.07 (60)	Sophomore	(61)	4.57	72.1%	19.7%	4.9%	0%	3.3%
19%	31.7%	27%	15.9%	6.3%	3.41 (63)	Junior	(68)	4.68	76.5%	14.7%	8.8%	0%	0%
13.1%	26.3%	27.3%	24.2%	9.1%	3.10 (99)	Senior	(100)	4.51	67%	22%	8%	1%	2%
<b>22. Student Health Services</b>													
21%	33.3%	27%	11.1%	7.5%	3.49 (252)	Overall	(274)	4.15	47.1%	29.9%	16.8%	3.3%	2.9%
29.2%	29.2%	22.9%	12.5%	6.3%	3.63 (48)	Freshman	(53)	4.13	50.9%	24.5%	17%	1.9%	5.7%
21.6%	37.3%	21.6%	11.8%	7.8%	3.53 (51)	Sophomore	(55)	3.96	41.8%	29.1%	18.2%	5.5%	5.5%
22%	35.6%	25.4%	11.9%	5.1%	3.58 (59)	Junior	(64)	4.22	46.9%	34.4%	14.1%	3.1%	1.6%
16%	31.9%	33%	9.6%	9.6%	3.35 (94)	Senior	(102)	4.22	48%	30.4%	17.6%	2.9%	1%
<b>23. Counseling Services</b>													
15.7%	22.3%	42.6%	11.2%	8.1%	3.26 (197)	Overall	(250)	4.21	48%	31.6%	16.8%	0.8%	2.8%
23.8%	23.8%	38.1%	7.1%	7.1%	3.50 (42)	Freshman	(51)	4.22	54.9%	23.5%	15.7%	0%	5.9%
22%	14.6%	41.5%	9.8%	12.2%	3.24 (41)	Sophomore	(52)	4.29	57.7%	21.2%	17.3%	0%	3.8%
11.6%	30.2%	34.9%	14%	9.3%	3.21 (43)	Junior	(57)	4.32	47.4%	36.8%	15.8%	0%	0%
9.9%	21.1%	50.7%	12.7%	5.6%	3.17 (71)	Senior	(90)	4.10	38.9%	38.9%	17.8%	2.2%	2.2%



**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Very Satisfied					Satisfied					Neutral					Dissatisfied					Very Dissatisfied					Very Important					Important					Neutral					Unimportant					Very Unimportant											
<b>24. Dining Services</b>																																																								
9%	23.3%	35.2%	18.5%	9%	28.3%	32.6%	34.9%	7%	2.3%	32.7%	34.6%	23.1%	7.7%	12.5%	30.4%	30.4%	17.9%	8.9%	3.7%	22%	39%	22%	13.4%	3.10 (233)	Overall	(253)	3.84	28.5%	36%	35.8%	21.3%	24.7%	35.2%	32%	30.2%	45.9%	32.6%	30.4%	26%	28.3%	29.5%	34.8%	3.6%	4%	3.8%	3.3%	3.4%	2.4%	2%	1.9%	0%	4.5%				
<b>25. Bookstore</b>																																																								
15.7%	38.2%	32.7%	21.8%	3.6%	39.2%	32.7%	21.8%	3.6%	55.6%	17.5%	9.5%	11.1%	20.3%	37.8%	23%	14.9%	4.1%	7%	34.2%	28.9%	19.3%	10.5%	3.42 (306)	Overall	(308)	4.10	39.9%	53.6%	33.3%	41.9%	35.7%	38%	26.8%	47.6%	40.5%	36.5%	16.9%	16.1%	12.7%	14.9%	20.9%	2.6%	1.8%	1.6%	0%	5.2%	2.6%	1.8%	4.8%	2.7%	1.7%					
<b>26. Student Union</b>																																																								
17.4%	31.3%	33.3%	29.2%	0%	35.2%	33.3%	29.2%	0%	36.4%	31%	11.9%	4.8%	16.7%	35.7%	31%	11.9%	4.8%	16.7%	38.3%	38.3%	5%	1.7%	11.3%	34%	41.2%	9.3%	4.1%	3.55 (247)	Overall	(261)	3.85	29.9%	41.2%	32.6%	29.7%	23%	33%	31.4%	32.6%	35.9%	32%	31.8%	23.5%	28.3%	31.3%	38%	3.4%	2%	2.2%	3.1%	5%	1.9%	2%	4.3%	0%	2%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>27. Student Government</b>													
9.9%	21.2%	51.7%	9.9%	7.4%	3.16 (203)	Overall	(238)	3.58	24.8%	26.1%	37%	6.7%	5.5%
21.1%	31.6%	39.5%	2.6%	5.3%	3.61 (38)	Freshman	(47)	4.02	42.6%	25.5%	27.7%	0%	4.3%
4.8%	16.7%	59.5%	14.3%	4.8%	3.02 (42)	Sophomore	(47)	3.49	25.5%	23.4%	31.9%	12.8%	6.4%
15.9%	25%	50%	4.5%	4.5%	3.43 (44)	Junior	(56)	3.63	23.2%	33.9%	32.1%	3.6%	7.1%
3.8%	16.5%	54.4%	13.9%	11.4%	2.87 (79)	Senior	(88)	3.36	15.9%	22.7%	47.7%	9.1%	4.5%
<b>28. Student Judicial Services</b>													
11.7%	17.3%	59.9%	6.8%	4.3%	3.25 (162)	Overall	(213)	3.65	24.9%	26.3%	40.8%	4.7%	3.3%
22.6%	22.6%	45.2%	3.2%	6.5%	3.52 (31)	Freshman	(46)	3.93	37%	28.3%	30.4%	0%	4.3%
8.6%	11.4%	62.9%	11.4%	5.7%	3.06 (35)	Sophomore	(41)	3.59	26.8%	19.5%	43.9%	4.9%	4.9%
17.6%	20.6%	61.8%	0%	0%	3.56 (34)	Junior	(48)	3.65	22.9%	33.3%	35.4%	2.1%	6.3%
4.8%	16.1%	64.5%	9.7%	4.8%	3.06 (62)	Senior	(78)	3.51	17.9%	24.4%	48.7%	9%	0%
<b>29. Honor System</b>													
16.4%	21%	50.3%	8.2%	4.1%	3.37 (195)	Overall	(235)	3.85	35.7%	26.8%	28.5%	4.7%	4.3%
31.4%	22.9%	37.1%	2.9%	5.7%	3.71 (35)	Freshman	(46)	4.11	50%	21.7%	21.7%	2.2%	4.3%
15%	12.5%	60%	10%	2.5%	3.28 (40)	Sophomore	(47)	3.66	36.2%	17%	31.9%	6.4%	8.5%
19%	21.4%	47.6%	4.8%	7.1%	3.40 (42)	Junior	(53)	4.02	34%	39.6%	22.6%	1.9%	1.9%
9%	24.4%	52.6%	11.5%	2.6%	3.26 (78)	Senior	(89)	3.72	29.2%	27%	33.7%	6.7%	3.4%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

					Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied						Very Important	Important	Neutral	Unimportant	Very Unimportant
<b>30. Intramural Sports</b>																			
10.6%	20.4%	54.2%	9.9%	4.9%	3.22	(142)	Overall	(202)	3.48	20.3%	30.2%	35.1%	5.9%	8.4%					
23.3%	30%	33.3%	3.3%	10%	3.53	(30)	Freshman	(39)	3.95	41%	23.1%	30.8%	0%	5.1%					
6.9%	10.3%	65.5%	10.3%	6.9%	3.00	(29)	Sophomore	(41)	3.51	19.5%	36.6%	29.3%	4.9%	9.8%					
12.9%	16.1%	48.4%	16.1%	6.5%	3.13	(31)	Junior	(46)	3.48	23.9%	30.4%	28.3%	4.3%	13%					
3.8%	23.1%	63.5%	9.6%	0%	3.21	(52)	Senior	(76)	3.22	7.9%	30.3%	44.7%	10.5%	6.6%					
<b>31. Clubs &amp; Activities</b>																			
17.2%	29.3%	36.9%	11.6%	5.1%	3.42	(198)	Overall	(237)	3.84	27.4%	42.2%	22.4%	3.4%	4.6%					
26.3%	28.9%	31.6%	5.3%	7.9%	3.61	(38)	Freshman	(45)	3.91	35.6%	33.3%	24.4%	0%	6.7%					
21.6%	24.3%	40.5%	8.1%	5.4%	3.49	(37)	Sophomore	(48)	3.85	25%	50%	16.7%	2.1%	6.3%					
24.4%	24.4%	31.7%	14.6%	4.9%	3.49	(41)	Junior	(53)	4.02	37.7%	37.7%	18.9%	0%	5.7%					
7.3%	34.1%	40.2%	14.6%	3.7%	3.27	(82)	Senior	(91)	3.70	18.7%	45.1%	26.4%	7.7%	2.2%					
<b>32. Multi-cultural Student Services</b>																			
13.7%	30.1%	47.1%	5.2%	3.9%	3.44	(153)	Overall	(208)	3.77	30.3%	33.7%	25%	4.8%	6.3%					
27.6%	34.5%	27.6%	0%	10.3%	3.69	(29)	Freshman	(40)	4.05	42.5%	30%	22.5%	0%	5%					
14.7%	23.5%	55.9%	2.9%	2.9%	3.44	(34)	Sophomore	(43)	3.72	30.2%	32.6%	25.6%	2.3%	9.3%					
19.4%	29%	38.7%	6.5%	6.5%	3.48	(31)	Junior	(45)	4.07	46.7%	28.9%	15.6%	2.2%	6.7%					
3.4%	32.2%	55.9%	8.5%	0%	3.31	(59)	Senior	(80)	3.49	15%	38.8%	31.3%	10%	5%					

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Very Satisfied					Satisfied					Neutral					Dissatisfied					Very Dissatisfied					Very Important					Important					Neutral					Unimportant					Very Unimportant																													
<b>33. Disability/Access Services</b>																																																																										
20.6%	26.7%	46.6%	3.1%	3.1%	3.59	(131)	Overall	(202)	4.16	53%	20.8%	19.8%	2.5%	4%	32%	24%	40%	0%	4%	3.80	(25)	Freshman	(38)	4.37	65.8%	10.5%	21.1%	0%	2.6%	16%	24%	52%	0%	8%	3.40	(25)	Sophomore	(41)	4.17	51.2%	26.8%	14.6%	2.4%	4.9%	34.5%	24.1%	37.9%	3.4%	0%	3.90	(29)	Junior	(46)	4.28	63%	13%	17.4%	2.2%	4.3%	9.6%	30.8%	51.9%	5.8%	1.9%	3.40	(52)	Senior	(77)	3.99	41.6%	27.3%	23.4%	3.9%	3.9%
<b>34. Veteran's Services/Support</b>																																																																										
18.5%	24.4%	52.1%	3.4%	1.7%	3.55	(119)	Overall	(197)	3.99	42.1%	28.4%	21.3%	3%	5.1%	26.1%	26.1%	43.5%	0%	4.3%	3.70	(23)	Freshman	(36)	4.25	55.6%	19.4%	22.2%	0%	2.8%	18.2%	27.3%	50%	0%	4.5%	3.55	(22)	Sophomore	(40)	3.88	35%	32.5%	22.5%	5%	5%	22.2%	25.9%	48.1%	3.7%	0%	3.67	(27)	Junior	(46)	4.17	52.2%	23.9%	17.4%	2.2%	4.3%	12.8%	21.3%	59.6%	6.4%	0%	3.40	(47)	Senior	(75)	3.83	33.3%	33.3%	22.7%	4%	6.7%
<b>35. Services Centers</b>																																																																										
16.9%	23.4%	51.9%	5.2%	2.6%	3.47	(154)	Overall	(207)	3.79	27.5%	32.4%	34.8%	1.9%	3.4%	29.6%	37%	25.9%	0%	7.4%	3.81	(27)	Freshman	(38)	3.95	39.5%	26.3%	28.9%	0%	5.3%	11.1%	29.6%	51.9%	0%	7.4%	3.37	(27)	Sophomore	(41)	3.76	22%	41.5%	31.7%	0%	4.9%	25.7%	20%	51.4%	2.9%	0%	3.69	(35)	Junior	(47)	3.89	36.2%	27.7%	29.8%	2.1%	4.3%	9.2%	16.9%	63.1%	10.8%	0%	3.25	(65)	Senior	(81)	3.67	19.8%	33.3%	42%	3.7%	1.2%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

					<table border="1"> <tr> <th>Very Satisfied</th> <th>Satisfied</th> <th>Neutral</th> <th>Dissatisfied</th> <th>Very Dissatisfied</th> </tr> </table>					Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied						<table border="1"> <tr> <th>Very Important</th> <th>Important</th> <th>Neutral</th> <th>Unimportant</th> <th>Very Unimportant</th> </tr> </table>					Very Important	Important	Neutral	Unimportant	Very Unimportant
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied																									
Very Important	Important	Neutral	Unimportant	Very Unimportant																									
<b>36. Student Newspaper</b>																													
16.3%	31.6%	39.8%	8.7%	3.6%	3.48 (196)	Overall	(240)	3.58	22.5%	29.6%	36.3%	6.7%	5%																
26.5%	38.2%	29.4%	2.9%	2.9%	3.82 (34)	Freshman	(43)	3.79	32.6%	25.6%	34.9%	2.3%	4.7%																
10%	32.5%	45%	10%	2.5%	3.38 (40)	Sophomore	(48)	3.52	18.8%	29.2%	41.7%	6.3%	4.2%																
22%	29.3%	36.6%	9.8%	2.4%	3.59 (41)	Junior	(53)	3.75	34%	26.4%	26.4%	7.5%	5.7%																
12.3%	29.6%	43.2%	9.9%	4.9%	3.35 (81)	Senior	(96)	3.42	13.5%	33.3%	39.6%	8.3%	5.2%																
<b>37. Student Radio Station</b>																													
16.1%	20.3%	49.7%	7.7%	6.3%	3.32 (143)	Overall	(206)	3.39	20.4%	24.3%	37.9%	8.7%	8.7%																
34.8%	26.1%	26.1%	4.3%	8.7%	3.74 (23)	Freshman	(36)	3.64	33.3%	22.2%	27.8%	8.3%	8.3%																
6.9%	24.1%	55.2%	3.4%	10.3%	3.14 (29)	Sophomore	(43)	3.30	16.3%	30.2%	37.2%	0%	16.3%																
21.9%	18.8%	46.9%	6.3%	6.3%	3.44 (32)	Junior	(48)	3.52	29.2%	18.8%	33.3%	12.5%	6.3%																
10.2%	16.9%	57.6%	11.9%	3.4%	3.19 (59)	Senior	(79)	3.24	11.4%	25.3%	45.6%	11.4%	6.3%																
<b>38. Student Television</b>																													
14.4%	20.9%	49.6%	7.2%	7.9%	3.27 (139)	Overall	(204)	3.35	19.6%	24%	37.3%	9.8%	9.3%																
30.4%	34.8%	21.7%	4.3%	8.7%	3.74 (23)	Freshman	(37)	3.70	35.1%	24.3%	24.3%	8.1%	8.1%																
10.7%	17.9%	57.1%	3.6%	10.7%	3.14 (28)	Sophomore	(42)	3.19	14.3%	28.6%	35.7%	4.8%	16.7%																
15.2%	21.2%	48.5%	6.1%	9.1%	3.27 (33)	Junior	(48)	3.44	25%	22.9%	31.3%	12.5%	8.3%																
9.1%	16.4%	58.2%	10.9%	5.5%	3.13 (55)	Senior	(77)	3.21	11.7%	22.1%	48.1%	11.7%	6.5%																

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

					Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied						Very Important	Important	Neutral	Unimportant	Very Unimportant
<b>39. Athletics</b>																			
16.5%	26.8%	45.1%	4.9%	6.7%	3.41	(164)	Overall	(217)	3.62	25.8%	30.4%	30.9%	6%	6.9%					
32.3%	35.5%	19.4%	0%	12.9%	3.74	(31)	Freshman	(40)	4.13	47.5%	27.5%	20%	0%	5%					
17.1%	17.1%	48.6%	2.9%	14.3%	3.20	(35)	Sophomore	(44)	3.61	22.7%	36.4%	27.3%	6.8%	6.8%					
16.7%	27.8%	38.9%	11.1%	5.6%	3.39	(36)	Junior	(50)	3.66	28%	34%	24%	4%	10%					
8.1%	27.4%	59.7%	4.8%	0%	3.39	(62)	Senior	(83)	3.36	15.7%	26.5%	42.2%	9.6%	6%					
<b>40. Student Housing/Residence Halls</b>																			
14%	9.3%	41.9%	16.3%	18.6%	2.84	(86)	Overall	(161)	3.95	39.8%	31.1%	18.6%	5.6%	5%					
27.3%	0%	40.9%	18.2%	13.6%	3.09	(22)	Freshman	(37)	4.30	56.8%	21.6%	18.9%	0%	2.7%					
6.3%	0%	31.3%	25%	37.5%	2.13	(16)	Sophomore	(34)	3.71	38.2%	20.6%	23.5%	8.8%	8.8%					
16.7%	16.7%	38.9%	5.6%	22.2%	3.00	(18)	Junior	(36)	4.17	50%	27.8%	13.9%	5.6%	2.8%					
6.7%	16.7%	50%	16.7%	10%	2.93	(30)	Senior	(54)	3.72	22.2%	46.3%	18.5%	7.4%	5.6%					
<b>41. Availability of Off-campus Housing</b>																			
8.4%	17.6%	43.5%	13%	17.6%	2.86	(131)	Overall	(189)	3.88	36%	31.2%	22.8%	5.3%	4.8%					
20%	13.3%	33.3%	13.3%	20%	3.00	(30)	Freshman	(41)	4.27	56.1%	22%	17.1%	2.4%	2.4%					
4.3%	13%	34.8%	17.4%	30.4%	2.43	(23)	Sophomore	(38)	3.68	36.8%	21.1%	26.3%	5.3%	10.5%					
8%	24%	48%	4%	16%	3.04	(25)	Junior	(42)	4.14	45.2%	33.3%	14.3%	4.8%	2.4%					
3.8%	18.9%	50.9%	15.1%	11.3%	2.89	(53)	Senior	(68)	3.60	17.6%	41.2%	29.4%	7.4%	4.4%					

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>42. Classroom Facilities</b>													
14.8%	39.5%	28.2%	14.1%	3.4%	3.48 (291)	Overall	(294)	4.47	60.9%	29.6%	6.8%	1%	1.7%
30.8%	40.4%	23.1%	1.9%	3.8%	3.92 (52)	Freshman	(53)	4.49	64.2%	26.4%	5.7%	1.9%	1.9%
10.2%	47.5%	27.1%	10.2%	5.1%	3.47 (59)	Sophomore	(60)	4.40	65%	20%	10%	0%	5%
14.1%	38%	29.6%	16.9%	1.4%	3.46 (71)	Junior	(72)	4.53	63.9%	27.8%	6.9%	0%	1.4%
10.1%	35.8%	30.3%	20.2%	3.7%	3.28 (109)	Senior	(109)	4.46	55%	37.6%	5.5%	1.8%	0%
<b>43. Computer Facilities/Labs</b>													
23.4%	40.9%	20.6%	11.3%	3.8%	3.69 (291)	Overall	(294)	4.48	62.6%	27.2%	7.5%	0.7%	2%
38.5%	38.5%	15.4%	5.8%	1.9%	4.06 (52)	Freshman	(53)	4.45	62.3%	28.3%	5.7%	0%	3.8%
11.9%	47.5%	25.4%	11.9%	3.4%	3.53 (59)	Sophomore	(60)	4.40	65%	18.3%	11.7%	1.7%	3.3%
27.5%	37.7%	18.8%	14.5%	1.4%	3.75 (69)	Junior	(70)	4.54	67.1%	22.9%	8.6%	0%	1.4%
19.8%	40.5%	21.6%	11.7%	6.3%	3.56 (111)	Senior	(111)	4.49	58.6%	34.2%	5.4%	0.9%	0.9%
<b>44. Lab Facilities and Equipment</b>													
22.5%	40.4%	24.2%	8.3%	4.6%	3.68 (240)	Overall	(263)	4.45	62%	25.9%	9.1%	1.1%	1.9%
37.8%	40%	17.8%	2.2%	2.2%	4.09 (45)	Freshman	(49)	4.55	63.3%	32.7%	2%	0%	2%
20.8%	43.8%	25%	4.2%	6.3%	3.69 (48)	Sophomore	(55)	4.35	65.5%	14.5%	12.7%	3.6%	3.6%
25%	36.5%	26.9%	11.5%	0%	3.75 (52)	Junior	(61)	4.54	67.2%	23%	8.2%	0%	1.6%
14.7%	41.1%	25.3%	11.6%	7.4%	3.44 (95)	Senior	(98)	4.40	56.1%	30.6%	11.2%	1%	1%

**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>45. Library Facilities</b>													
25.5%	39.7%	21.4%	8.6%	4.8%	3.72 (290)	Overall	(293)	4.48	63.5%	25.6%	8.2%	1.4%	1.4%
36%	38%	18%	4%	4%	3.98 (50)	Freshman	(52)	4.50	65.4%	25%	5.8%	1.9%	1.9%
20%	46.7%	18.3%	6.7%	8.3%	3.63 (60)	Sophomore	(60)	4.38	63.3%	20%	11.7%	1.7%	3.3%
31.9%	34.8%	21.7%	10.1%	1.4%	3.86 (69)	Junior	(69)	4.58	68.1%	24.6%	5.8%	0%	1.4%
19.8%	39.6%	24.3%	10.8%	5.4%	3.58 (111)	Senior	(112)	4.47	59.8%	29.5%	8.9%	1.8%	0%
<b>46. Programming/Event Areas</b>													
13.9%	33.5%	44.3%	5.2%	3.1%	3.50 (194)	Overall	(229)	3.80	27.9%	35.8%	27.9%	5.2%	3.1%
26.3%	34.2%	31.6%	2.6%	5.3%	3.74 (38)	Freshman	(44)	4.14	43.2%	34.1%	18.2%	2.3%	2.3%
2.9%	31.4%	54.3%	5.7%	5.7%	3.20 (35)	Sophomore	(45)	3.67	26.7%	28.9%	33.3%	6.7%	4.4%
20.5%	31.8%	38.6%	6.8%	2.3%	3.61 (44)	Junior	(53)	3.81	30.2%	34%	26.4%	5.7%	3.8%
9.1%	35.1%	49.4%	5.2%	1.3%	3.45 (77)	Senior	(87)	3.70	19.5%	41.4%	31%	5.7%	2.3%
<b>47. Study Areas</b>													
12.8%	38.3%	21.2%	20.4%	7.3%	3.29 (274)	Overall	(282)	4.34	50.7%	37.6%	8.2%	2.1%	1.4%
26%	42%	22%	6%	4%	3.80 (50)	Freshman	(52)	4.37	57.7%	28.8%	7.7%	3.8%	1.9%
5.2%	46.6%	13.8%	22.4%	12.1%	3.10 (58)	Sophomore	(59)	4.20	44.1%	42.4%	6.8%	3.4%	3.4%
15.6%	29.7%	23.4%	23.4%	7.8%	3.22 (64)	Junior	(67)	4.49	59.7%	32.8%	6%	0%	1.5%
8.8%	37.3%	23.5%	24.5%	5.9%	3.19 (102)	Senior	(104)	4.31	45.2%	42.3%	10.6%	1.9%	0%



**ModernThink**  
**The Student Experience Survey (SES)**  
**Metropolitan State College of Denver**  
**Satisfaction Factors Report**

Satisfaction					Importance								
Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Very Important	Important	Neutral	Unimportant	Very Unimportant				
<b>48. Socializing Areas</b>													
15.2%	38.8%	34.8%	7.2%	4%	3.54 (250)	Overall	(266)	3.71	28.9%	30.5%	28.9%	5.6%	6%
24.5%	34.7%	32.7%	2%	6.1%	3.69 (49)	Freshman	(51)	4.00	43.1%	23.5%	25.5%	5.9%	2%
6%	48%	32%	6%	8%	3.38 (50)	Sophomore	(53)	3.64	28.3%	28.3%	28.3%	9.4%	5.7%
21.1%	29.8%	36.8%	8.8%	3.5%	3.56 (57)	Junior	(63)	3.71	31.7%	30.2%	25.4%	3.2%	9.5%
11.7%	41.5%	36.2%	9.6%	1.1%	3.53 (94)	Senior	(99)	3.59	20.2%	35.4%	33.3%	5.1%	6.1%