



Your First Login:

You are provided with an MSU Denver NetID and initial password when you join the University. Your NetID permits secure access to a variety of applications and services. To lookup your NetID and initial password, go to msudenver.edu/myfirstlogin and follow the step-by-step instructions.

Student ID Number (a.k.a. 900 number):

Your student ID number will be at the top of your admissions letter. This number will be required for all transactions with the University.

NetID
jondoe23@msudenver.edu
Email address



Get Connected

Email

To access your MSU Denver email account and Office 365 apps, go to msudenver.edu/studenthub, click the **Email** link, and log in using your NetID and NetID password.

Wireless Network Access

Find out about the fast, secure "MSUDenver" wireless network and the open "MSUDenver-Guest" network by visiting msudenver.edu/wifi.

Labs

MSU Denver has numerous student computer labs for your computing and printing needs. The locations of the labs are shown on the back.



Resources

Student Hub

The Student Hub at msudenver.edu/studenthub provides a central place where you can access Self-Service Banner and Blackboard Learn along with links that allow you to connect with on-campus activities, organizations, information, and academic services.

Blackboard Learn

Blackboard Learn is the learning management system used for online and many face-to-face courses. Go to msudenver.edu/studenthub, click the **Blackboard Learn** link, and log in using your NetID and NetID password.

Mobile App

The MSU Denver Mobile App gives you on-demand access to your class schedule, grades, notifications, access to your courses through Blackboard Mobile Learn, news, an interactive campus map, and much more. Go to msudenver.edu/mobileapp for download information.

Directory

To find contact information for your professors, go to the MSU Denver homepage and use the 'Search MSU Denver' tool.



Security

Rave Alerts (Emergency Notifications)

To get up-to-date information about emergencies and other important information sent to you via email or text message, sign up for the Rave alerts program at getrave.com/login/MSUDenver.

Avoiding Phishing Scams

Be aware of possible phishing emails that are sent intentionally to steal your personal information, money or identity! Get information on how to detect and avoid phishing at the ITS website, and send any suspicious emails that you receive to spam@msudenver.edu.



Manage Your Password

Strong Password Tips

Think of passwords like the locks you use to secure your valuables: Stronger is better! Your passwords should be:

1. At least 10 characters long and have a combination of letters, numbers and symbols
2. Changed at least every 120 days
3. Secret (don't share them with anyone!)

Password Reset

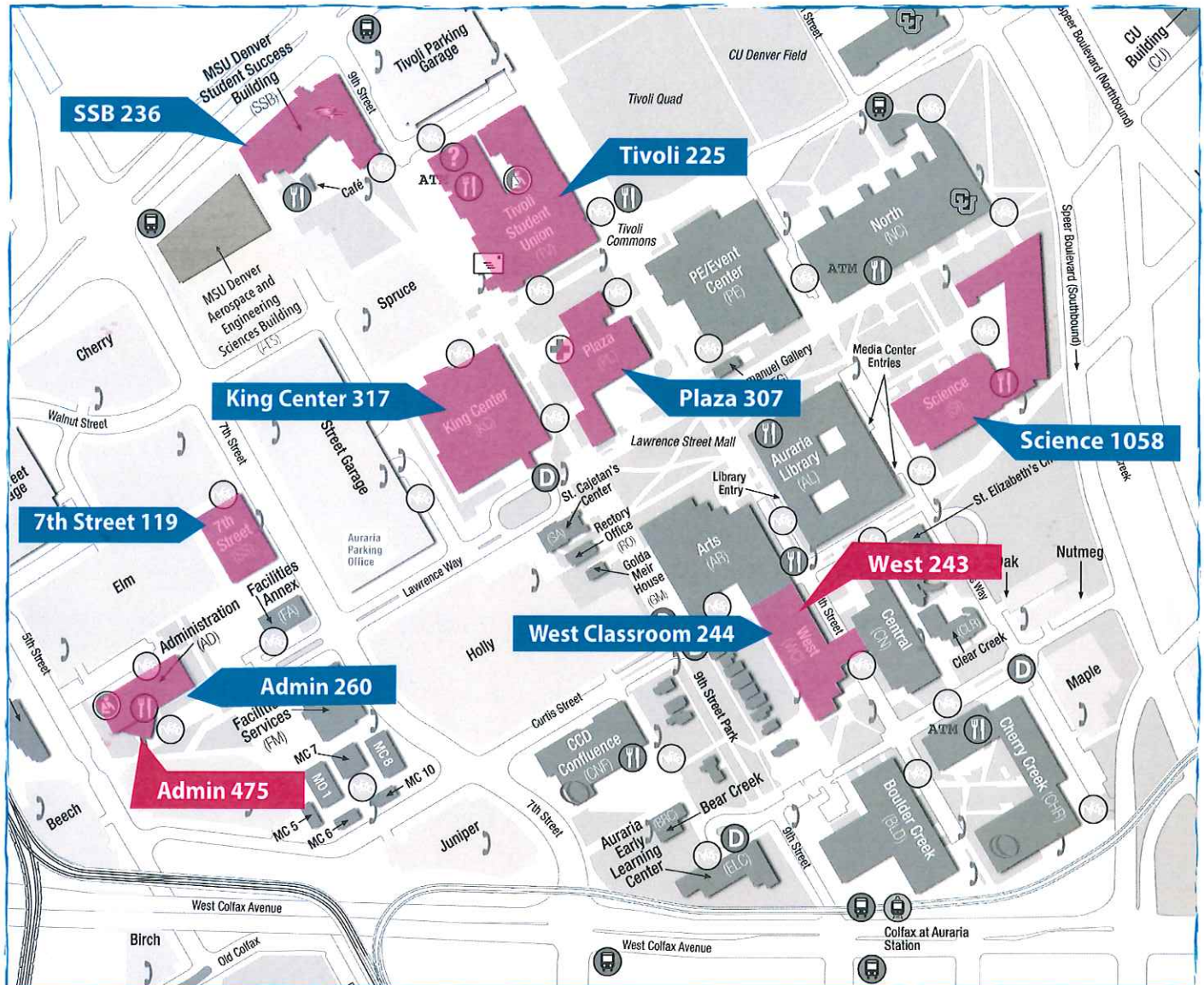
MSU Denver's Password Reset Program allows you to manage your NetID password through the use of simple pre-defined questions. You are encouraged to sign-up for this helpful program by visiting msudenver.edu/passwordreset.



METRO MERITUS

Please be advised that not all information contained herein pertains to you. This document was created for regular paying students of the university. However, it does contain helpful information regarding computer labs and technology resources. Should you have questions regarding its content, please call the Center for Individualized Learning at 303-615-0525. Thank you!





Revised June 2017



MSU Denver Student Computer Labs



Information Technology Services (ITS) Helpdesk



<i>Student Labs</i>	
7th Street 119	Mac
Admin 260	PC + Mac
King Center 317	PC
Plaza 307	PC + Mac
Science 1058	PC + Mac
SSB 236	PC
Tivoli 225	PC + Mac
West 244	PC + Mac

<i>ITS Helpdesk</i>	
CALL	303-352-7548
CLICK	Submit a service ticket at msudenver.edu/gethelp Like us on Facebook at facebook.com/msudenverits
VISIT	West Classroom (WC) 243 Administration Building (AD) 475 Monday - Friday 8AM - 5PM